



STATE OF ILLINOIS

DEPARTMENT OF CENTRAL MANAGEMENT SERVICES

Michael M. Rumman, Director

Rod R. Blagojevich, Governor

TELECOMMUNICATIONS BULLETIN

June 14, 2005

CMS 05— 12

Bureau of Communication
and Computer Services

From:

Theresa Starling

Manager, Communications
Solution Center

Pager Services: Fees for Non-Returned Equipment

In accordance with paging services contracts, the State is billed for all lost and non-returned pagers. Previously, costs for non-returned pagers were not passed along to the agencies. Effective immediately, CMS announces a \$5.00 increase in lost pager fees and will begin billing for all non-returned pagers.

If agency personnel lose a pager, your monthly telecommunications bill will reflect a \$55 charge. If you request to swap-out or upgrade a pager and fail to return the old unit, your agency will be billed \$55 for the non-returned equipment.

All agencies will have a grace period of 60 days to return pagers. Once billed for lost/non-returned equipment, an agency can receive a \$55 credit if a pager is returned at a later date.

As a reminder to all Telecommunications Paging Coordinators, a variety of paging services is available to meet your agency's needs: numeric and alpha services are available statewide and two-way coverage is available nationwide. Special options for toll free services, voice mail, group paging and operator dispatch are also available and priced per carrier and service region. If you have questions regarding service options, special features, and pricing, please do not hesitate to contact the CMS Communications Solution Center:

800-366-8768

or

(217) 524-4784

Option 2 - New/Existing Services

Option 6 - Paging

For more information...

visit our website at

www.state.il.us/cms/telecom